

Japan Airlines' first antiviral and antimicrobial coating in cabins

- In addition, antiviral and antibacterial coatings at airports will be expanded, and we will welcome you in a clean environment in every scene ~

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1. Already, the aircraft cabins were disinfected at night, but in order to further improve hygiene and cleanliness, The Japan Airlines will be the first Japanese airline to implement a long-lasting antiviral and antibacterial coating in the cabin.
2. The airport has implemented antiviral and antimicrobial coatings on counters and check-in equipment, but will also expand to all lounges in Japan and equipment used by customers (*1).

JAL is currently implementing a variety of measures to prevent covid-19, and has been awarded the world's highest rating in Asia by an external evaluation organization (*2). We will strengthen our antiviral and antimicrobial coating initiatives to deliver safe and secure air travel to all our customers.

*2 Press Release No. 20104 of March 22, 2021" JAL's "Safety and Security Initiatives" is the first in Asia to receive the world's highest rating. <https://press.jal.co.jp/ja/release/202103/005995.html>

1. Antiviral and antimicrobial coatings in the room

The coatings performed in the cabin last for a long time due to the action of the catalyst and are performed mainly in areas where customers directly touch the hands, such as restrooms, seats, hijikake, storage shelves, and walls.

The coating agent used this time has been confirmed to be antiviral and antimicrobial performance and safety as stipulated by the Antimicrobial Product Technology Council (SIAA). On the coated aircraft, a "SIAA" certification mark will be displayed near the aircraft entrance to let you know that the coating has been performed. This coating will start in April 2021 and is expected to be completed by the end of July (*3).

(*3) Japan Air Commuter (JAC) and Hokkaido Air System (HAC) are scheduled to be completed by the end of this year.



2. Expansion of antiviral and antimicrobial coatings in airports

Jal has started antiviral and antimicrobial coatings on airport check-in counters, automatic baggage check-in machines, automatic check-in machines, boarding gate counters, and step vehicles since November 2020, and is gradually expanding to airports nationwide (*4). We have launched antiviral and antimicrobial coatings on trays, wheelchairs, and strollers at security checkpoints used by customers, and plan to expand to lounges at domestic airports in the future (*5).

*4 As of April 23, processing has been carried out at Sapporo (New Chitose), Osaka (Itami), Tokyo (Haneda, Narita), Fukuoka, Okinawa (Naha) airports, and is gradually expanding to other airports.

*5 Facilities and equipment at airports owned and managed by JAL are eligible. Lounges are eligible for international first-class lounges at domestic airports, domestic diamond premier lounges, and in-flight Sakura Lounges.



JAL Domestic PCR Inspection Service (*6), which began on March 15, has exceeded 17,000 cases, and touchless sensors(*7), which were introduced at Haneda Airport on March 22. The introduction was also completed at automatic check-in machines at Sapporo (New Chitose), Osaka (Itami), Fukuoka, Okinawa (Naha), and Hiroshima Airports, which were scheduled to be deployed in Japan.

*6 JAL Domestic PCR Inspection Service : <https://press.jal.co.jp/ja/release/202103/005968.html>

*7 Press Release No. 20105 on March 22, 2021 "Japan Airlines' First Touch Panel Contactless At Check-in" <https://press.jal.co.jp/ja/release/202103/005996.html> photo

JAL will continue to strengthen its pre-trip support system and efforts to welcome customers in a hygienic and clean environment at airports, cabins, and other situations, and strive to provide safe and secure services.

